

Operational Insight

Use accurate to the minute insight from OPX Insights to empower administrators, team leaders and managers to make better decisions, optimise performance and understand how they contribute to the wider operation.

Having timely and accurate information is essential for effective decision making, but how often have you been presented with an impregnable mass of data? OPX Insights ensures that everybody has the information they need to perform, without drowning in reams of unnecessary data. Whether you have too much data or too little, OPX Insights is there for you.

With OPX Insights you can:

- Drive organic improvements to performance and improve staff engagement.
- Backstop the modern team meeting with easily highlighted patterns and trends.
- Promote better client and customer service.
- Identify bottlenecks and blockers, improving your service as a whole.
- Reduce the time and effort spent collecting and collating data.
- Strategically make decisions based on consistent datasets and priorities across different teams and sites.

Shape your view of the business to suit your own needs, focussing on what matters to you... while safe in the knowledge that additional data and insight is only a click away.

OPX captures operating data in unprecedented detail. Make use of pre-built core dashboards or use the in-built report generator and tools to easily create, store and run on-demand insight of your own. The OPX builder allows you to define the data that different roles and teams have access to; report permissions are fully customisable, down to the individual if required. Reporting is accurate in real-time and allows you to easily identify patterns and trends.

VISUAL DASHBOARDS

- Relevant day-to-day insight for users at different levels of the business
- Self-contained widgets
- Multiple tab views
- Custom layouts
- Custom KPIs and data models
- Role based access permissions
- Individualised data based on organisational position

DYNAMIC DASHBOARDS

- Real-Time and Historical
- Data-rich spreadsheet reports
- Built to export into Excel
- Completely customisable templates
- Custom KPIs and data models
- Role based access permissions
- Individualised data based on organisational position